

Affordable Connectivity Program

What is the Affordable Connectivity Program?

The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, and more.

The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price.

The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.

Who is eligible?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the [Federal Poverty Guidelines](#), or if a member of the household meets at least *one* of the criteria below:

- Received a Federal Pell Grant during the current award year;
- Meets the eligibility criteria for a participating provider's existing low-income internet program;

- Participates in one of these assistance programs:
 - Free and Reduced-Price School Lunch Program or School Breakfast Program, including at U.S. Department of Agriculture (USDA) Community Eligibility Provision schools.
 - SNAP
 - Medicaid
 - Federal Housing Assistance, including:
 - Housing Choice Voucher (HCV) Program (Section 8 Vouchers)
 - Project-Based Rental Assistance (PBRA)/Section 202/ Section 811
 - Public Housing
 - Affordable Housing Programs for American Indians, Alaska Natives or Native Hawaiians
 - Supplemental Security Income (SSI)
 - WIC
 - Veterans Pension or Survivor Benefits
 - or [Lifeline](#);
- Participates in one of these assistance programs and lives on [Qualifying Tribal lands](#):
 - Bureau of Indian Affairs General Assistance
 - Tribal TANF
 - Food Distribution Program on Indian Reservations
 - Tribal Head Start (income based)

NOTE: You may need to show a card, letter, or official document as [proof that you participate](#) in one of these programs when you apply for the ACP.



How do I apply for ACP?

There are two steps to enroll in the ACP benefit program. Eligible households must **both apply for the program and contact a participating provider to select a service plan.**

There are 3 ways to apply:

- **Online:** Login or create a new account to complete the ACP application online at: <https://www.affordableconnectivity.gov/how-to-apply/>
- **Mail:** Print an application and household worksheet online at: <https://www.affordableconnectivity.gov/how-to-apply/>

Complete the application and Household Worksheet and send them, along with copies of your proof documentation to:

ACP Support Center
PO Box 9100
Wilkes-Barre, PA 18773

- **Contact your internet provider:** Ask your internet provider if they participate in the ACP or use the online tool at <https://www.affordableconnectivity.gov/companies-near-me/> to find a participating company near you. Participating companies can help you apply through their company's application process.

Some providers may have an alternative application that they will ask you to complete.

What to do after you apply?

Once you submit an application, you will either receive an approval code or be prompted to submit additional information. If an applicant's eligibility cannot be automatically confirmed, additional documentation will be requested along with information on how the applicant can submit those documents for review.

When an approval code is obtained, applicants will then need to choose a participating internet service provider and sign up for the ACP discounted service or contact their existing service provider and provide the "application approval code" to receive their monthly discount.

Need Help With the ACP?

If you need to talk to someone about your eligibility or application status, call the ACP Support Center at (877) 384-2575 or email at: ACPSupport@usac.org

To file an informal consumer complaint against your provider involving the ACP, contact the FCC at 888-225-5322 or at www.fcc.gov

